



The Gazette

Public Authority & IHSS
Newsletter – Spring 2019

Q&A with a Legal
Advocate

Apply for CalFresh
Benefits

Are You Smarter than
a Scammer?

Health & Wellness
Screening

Walker Adjustments



**PLACER COUNTY
PROTECT**
Providing Resources & Outreach To Elderly Citizens Together

*Lunch & Drinks
Provided!*

Senior Resource Fair

Tuesday June 4, 2019 • 10:00 a.m. – 2:00 p.m.

Maidu Senior Center | 1550 Maidu Drive | Roseville, CA 95661

*Paper Shred
9am-1pm*



AARP Real
Possibilities
California



LEGAL SERVICES
of
NORTHERN CALIFORNIA



alzheimer's
association



HEALTH & HUMAN SERVICES
ADULT SYSTEM OF CARE

**Seniors
First**
Keeping Seniors Independent

BrightStar Care
A HIGHER STANDARD OF HOME CARE

ELECTRONIC VISIT VERIFICATION (EVV) FOR IHSS AND WPCS

Dear IHSS and WPCS recipients and providers,

The California Department of Social Services (CDSS) wants you to know about a new **federal requirement** for providers in the In-Home Supportive Services (IHSS) and Waiver Personal Care Services (WPCS) programs called Electronic Visit Verification (EVV). EVV will impact **all** IHSS and WPCS recipients and providers. We want to make sure you know how and where to find out more about EVV.

What is EVV?

- EVV is an electronic-based system that collects service delivery information including hours, location, type, and start/stop times of service. This information is collected through a secure website or a telephone (land-based or mobile) or a mobile application (“app”).
- EVV will eventually replace the current paper timesheet process for IHSS and WPCS providers. Recipients will also have to approve timesheets either online or by telephone.
- CDSS will make sure that the system is easy to use and accessible to all, training is provided to all recipients and providers, and a help desk is available to anyone who needs assistance.

When will California start using EVV?

- **California plans to roll out EVV over the next several years.**

How will EVV work?

- EVV **will not** change the amount of service hours, nor how or where you provide or receive services.
- EVV **will not** use geo-tracking or global positioning system (GPS) capabilities.
- Providers **will not** need to report multiple tasks nor check in and out multiple times a day.
- California is currently working to develop an EVV system by making changes to our existing Electronic Timesheet System (ETS) and Telephonic Timesheet System (TTS).
- We are committed to having recipients and providers test and pilot the system to make sure it is easy to use, each step along the way.

For more information and opportunities to get involved:

- Visit the CDSS EVV website: <http://www.cdss.ca.gov/inforesources/IHSS/EVV>.
- Ask to be added to the CDSS EVV Stakeholder List:

Email address: evv@dss.ca.gov

Mailing address: CDSS/APD/EVV, 744 P Street, M.S. 9-11-93, Sacramento, CA 95814



You can make a difference in someone's life!

**Placer County IHSS
Public Authority REGISTRY is**

Seeking Caregivers

- ◆ **Are you already a caregiver and want to earn extra income?**
- ◆ **Set your own schedule**
- ◆ **Choose your clients and locations in Placer County**
- ◆ **No Experience Necessary**

**Apply online at:
placer.ca.gov/PA-apply**

The Registry is run by the Placer County In-Home Supportive Services (IHSS) Public Authority and offers referral lists of screened providers to IHSS consumers who want to hire someone to provide personal care and/or household assistance. The Registry is designed to assist both the IHSS consumer and provider.

“We cannot all do great things, but we can do small things with great love.”
~ Mother Theresa



CAREGIVER SUPPORT GROUPS

Senior Center 5501 High St. Auburn, CA 95603	1 st Tuesday 10:00 am – 11:00am	Lana Winkler (530) 210-9973
Lincoln Library 485 12 Bridges Library Lincoln, CA 95648	3rd Thursday, 9:00 am - 10:30 am	Dana Johnson (530) 889-9500
APEX Care 1100 Melody Lane, Seminar Room Roseville, CA 95678	2nd Tuesday 11:00 am – 12:00 pm	Reserve (916) 242-9111
Maidu Community Center 1550 Maidu Drive Roseville, CA 95661	3rd Friday 9:00 am - 10:30 am	Lana Winkler (530) 210-9973

PLACER INDEPENDENT RESOURCE SERVICES (PIRS) SUPPORT GROUPS

Depression/Bi-Polar Peer Support Group	Mondays (Women Only) 5:00 pm – 7:00 pm	Leslie (530) 885-6100
Cross Disability Support Groups	Wednesdays (Women Only) & Thursdays 1:00 pm – 3:00 pm	Michele (530) 886-6100

EXPANDING CALFRESH FOOD TO SSI RECIPIENTS!

Beginning June 1, 2019, SSI Recipients may also receive CalFresh Food Benefits

- SSI benefits will NOT be reduced or eliminated because of this change.
- Most SSI recipients will need to apply for CalFresh.
- Excluded SSI members of current CalFresh households DO NOT need to apply.

Call the CalFresh Benefits Hotline at 1-877-847-3663 for assistance.

IHSS PUBLIC AUTHORITY 101

IHSS

IHSS Intake Clerk: Initiates recipient application packets & healthcare certifications.

IHSS Caseworker: Assesses for eligibility and adjusts case hours.

PUBLIC AUTHORITY

PA Enrollment: Enrolls new providers that the recipient has hired on their own.

PA Registry: Maintains a homecare provider Registry that recipients can call to receive a list of providers. Enrolls registry providers when hired by recipient.

IHSS PAYROLL

IHSS Payroll: Issues replacement timesheets, W-2's, employment verification, and processes requests for replacement checks.

CONTACT INFORMATION

IHSS and PA Auburn

Phone: 530-889-7115

Fax: 530-886-3690

IHSS and PA Roseville

Phone: 530-889-7115

Fax: 916-787-8922

Direct Deposit

866-376-7066

IHSS Intake and APS

916-787-8860

IHSS Payroll

Phone: 530-889-7135

Fax: 530-886-3690

Fraud Hot Line

916-784-6180

Placer County IHSS and PA Call Center

530-889-7115



PLACER COUNTY
IHSS PUBLIC AUTHORITY
11512 B AVENUE
AUBURN, CA 95603
Placer.ca.gov/pa

<p>Public Authority (PA)</p> <p>Phone: 530-889-7115 Fax: 530-886-3690 Web: placer.ca.gov/pa Email: publicauthority@placer.ca.gov</p> <p>Hours: Monday - Thursday 8:00 a.m. - 5:30 p.m. Friday 8:00 a.m. – 5:00 p.m.</p> <p>Program Manager: Colby Hytoff</p> <p>Supervisors: Gina Olivares Kayla Fulkerson Karen Bone</p>	<p>Registry Specialists: Lynn Gullion: A-G Angela Curtis: H-N Patrice Meluskey: O-Z</p> <p>Enrollment Clerks: Sara Hery: A-G Elizabeth Kennedy: H-N Roseanne Atchison: O-Z</p> <p>PA & IHSS Support: Ariel Hierholzer Christina Garcia Evelyn Gonzalez Imelda Thompson Kristina Meadows Lori Simpson</p>	<p>IHSS Case Workers:</p> <p>Senior Case Worker: Janelle Avila</p> <p>Tahoe: Michael Tipoff</p> <p>Roseville: Angela Novotny Erin Boyd Jasmine Henderson Johnny Ochsner Julie Dane Sarah Cotta Shannon Laceby Stephanie Kriegh</p>	<p>IHSS Case Workers:</p> <p>Auburn: Deborah Smith Kara Peaker Paul Tjornhom</p> <p>IHSS Advisory Committee: William Reed, Chair Ann Sharpan Carl Jones Catherine Morgan Look Michael Fletcher</p> <p>IHSS/PA Call Center: Betty Campbell Kristin Parks</p> <p>Payroll Call Center: Teri Bourland Melissa Booth</p>
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